Job title: **Interior Standards Supervisor**

Location: Grove Park

Reports to: Depot Delivery Coordinator

Job summary: As a working Interior Standards Supervisor, you will be responsible for undertaking the interior maintenance, overseeing and coordinating operations to ensure the highest standards of safety and customer satisfaction.

Key Responsibilities:

* In this leadership role, your responsibilities will include undertaking interior maintenance and repair, supervising and leading a team of Interior Standards Operatives, ensuring adherence to established protocols and standards. Providing guidance, training, and support to operatives is essential to enhance their skills and efficiency.
* Conduct regular inspections to ensure all trains meet prescribed standards for safety and interior quality. Address any issues promptly and implement corrective actions.
* Effectively coordinate and allocate resources, including manpower, materials, cleaning supplies and equipment. Manage inventory levels to ensure an adequate supply of materials and tools.
* Communicate effectively with Train Presentation Operatives, Depot Operations staff and other relevant departments. Prepare comprehensive reports on the status of train interior activities, highlighting achievements and areas for improvement.
* Facilitate training sessions for operatives to ensure they stay updated on safety protocols, industry standards, and changes to activities. Identify opportunities for continuous improvement and implement relevant training programs.
* Address operational challenges promptly and effectively, implementing solutions to maintain efficient train interior services. Collaborate with other departments to resolve cross-functional issues affecting train interiors.
* Monitor SQR feedback related to train interiors and implement improvements based on customer expectations.
* Ensure compliance with all safety regulations, industry standards, and company policies. Implement and enforce safety protocols for the interior standards team to maintain a safe working environment.
* As directed by the Depot Delivery Coordinator

Qualifications:

* Able to pass a PTS medical
* Previous experience in a supervisory role.
* Basic Mechanical Skills
* Strong leadership and communication skills.
* Excellent organisational and problem-solving abilities.
* Knowledge of safety regulations.
* Ability to motivate and manage a diverse team
* Clean driving license