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| Department | Finance & Contracts |
| Grade | MG2 |
| Reports to | Head of IT |
| Location | Four More London (4ML) |

Our Purpose

Working together to secure a thriving future for the railway and for the communities we serve

Your Role: IT Network Manager

Your Purpose

In this role you will provide inspirational leadership to your network team & take ownership of the network infrastructure and architecture for the business.

Supporting the Head of IT, you will be accountable for the performance and security of the organisations network and work with our network circuit providers and core switch support partners to ensure network uptime is maximised whilst ensuring the integrity, security and performance of the network traffic is maintained.

This role also leads on adhoc business projects as our network SME and plays a vital role in IT governance.

Your Talent’s

* **You dare to Lead** - Inspiring leadership is what you do best
* **Fortinet Certified** (anything you don’t know about deploying and managing a Fortinet based SD-WAN is not worth knowing)
* **Routing/Switching configuration and management –** You have a comprehensive understanding of routing protocols **(BGP/OSPF)** and have in depth experience with **QOS** design, implementation & management
* **Solid stakeholder management –** You are particularly experienced with network service providers
* **You understand the commercials –** You have strong commerciality and understand the business impact

Your Responsibilities & Accountabilities

* Inspire your team of network engineers with your leadership and drive a high performing network team
* Manage the relationship with the WAN circuit providers & Hardware provider’s to ensure any issues are resolved within agreed SLA’s
* Manage, monitor and secure the LAN switching estate.
* Manage, monitor and secure the wireless implementation
* Review and monitor network capacity across the business, identifying solutions to improve utilisation, or increase performance and capacity where required.
* As the SME for network, support business critical projects
* Create, review and update processes and procedures to improve management of the organisations network
* Create, review and update plans and procedures for network recovery and continuity
* Lead business continuity network testing
* Participate in IT governance, representing networking in forums including the Change Advisory Board (CAB), IT Change Panel and the IT Governance Panel
* Input as an SME into company IT policies and procedures
* Participate in major incident response plan, including testing of the plan
* Support Head of IT as required

What we trust you to do – (Authority to Act)

* To design, configure and manage capacity of the network.
* To own the performance and security of the network
* To understand the network integration with remote supplier systems, predominantly across IPSec based VPN’s

The way we work (our ways of working)

* **We think what if**

We see something we could do better. We get involved.

* **We show we care**

We look out for people. We do what we can to help.

* **We make great things happen**

We take on a task. We get it done.

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| Date created | 24/09/2025 |
| Approved by | Matt Hammett, Head of IT |

