

## Our Purpose

Working together to secure a thriving future for the railway and for the communities we serve

## Your Role: GM Data, IT & Systems

### Your Purpose

In this role you will lead the organisation's Data, Systems and IT strategy and functions, overseeing IT services, networking, specialist railway systems, data governance, insights and collaboration with GBR. You will lead a team of 30-40 professionals and multi-million pound supplier contracts covering multiple disciplines.

Accountable for the availability, resilience and cyber security of a large, business-critical IT estate (end-user, networking, cloud/on-premises, operational railway systems), and for turning operational and commercial data into actionable insights.

You will partner with Great British Railways (GBR) on data standards, industry information flows and joint data programmes.

## Your Talents

- ✓ **You Dare to Lead** – Inspiring senior leadership is what you do best
- ✓ **You are commercial** You are experienced at negotiating great deals with tech suppliers
- ✓ **You understand Tech and have experience in one or more** – Azure, Power BI, AWS, PRINCE2, Agile PM Scrum, TOGAF, DAMA CDMP, ISO 27001, CISM/CISSP (or equivalent experience)
- ✓ **A natural Data Storyteller** you make data impossible to ignore and easy to act on
- ✓ **A strategic business partner** You are experienced working with executives and can build trust with senior external stakeholders
- ✓ **A visionary leader** – You set clear road maps and prioritise ruthlessly to achieve the vision
- ✓ **You have a degree or relevant experience** in Information Systems Data, Computer Science, Data/Analytics or related field
- ✓ **ITIL4 or higher**
- ✓ **Railway experience** is desirable



## Your Responsibilities & Accountabilities

- ✓ End to End accountability for an enterprise estate in a 24/7 operational environment (multi-site networks, cloud/on premise platforms and business apps)
- ✓ End-to-end accountability for IT operations, infrastructure, networks, cloud and specialist railway systems.
- ✓ Develop a strategy and roadmap for the relevant subject matter areas focused on delivering internal customer productivity and satisfaction, operational service delivery and aligned to the future state railway.
- ✓ OPEX/CAPEX budget accountability for your business area
- ✓ Lead data governance, Power BI, market research and analytics capability.
- ✓ Collaborate with Great British Railways on data standards and reporting.
- ✓ Lead & negotiate with suppliers of hardware, software and services, ensuring commercial value and performance.
- ✓ Establish information management and storage strategy for the businesses
- ✓ Protect cyber security posture and ensure compliance
- ✓ Lead and develop 30-40 multi-disciplinary IT and Data staff.
- ✓ Manage multi-million pound budgets and forecast future investment.
- ✓ Ensure service continuity, disaster recovery and resilience for critical systems.

## What we trust you to do – (Authority to Act)

- ✓ End to end ownership of our IT, Systems and Data estate in an 24/7 operational environment
- ✓ Budget accountability (OPEX/CAPEX)
- ✓ Oversee cyber security risk and controls
- ✓ Overall accountability for 3<sup>rd</sup> party supplier performance across our tech estate
- ✓ Compliant and effective data stewardship in line with best practice and relevant law

## Our ways of working

- ✓ We think what if  
*Listen, Learn, Improve.*
- ✓ **We show we care**
- ✓ We make great things happen  
*Keep it simple.*



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